

# PENALTY POINTS SCHEME



## **Penalty Points Scheme Purpose**

The Council has a 'penalty point' system of enforcement. The purpose of the scheme is to provide a more balanced, consistent and transparent approach of enforcement against licence holders who commit minor offences. It can be considered to be a more structured and formalised method of issuing warnings. The scheme does not prevent the Council from taking any other enforcement actions it is entitled to take under legislation or byelaws. Penalty Points will not be added to the person's record where they are dealt with by alternative sanctions.

The overriding aim of the licensing function is to protect the public from harm and reduce public nuisance being caused by the trades within the city by the adherence to the law, regulations and conditions of licence.

## **Method of operation**

Points will be issued by authorised officers of the Authority to licence holders who are found to be in breach of legislation, byelaws, the taxi licensing policy or conditions of licence. Points will be issued by means of a written notice on which shall be supplied the number of points imposed and the reason/s for which they have been issued.

The maximum number of points that can be imposed in respect of any particular matter is set out in the accompanying table, but it is possible for one incident or inspection to result in more than one set of points being issued.

If a licence holder accumulates 12 points or more within a rolling period of 36 months then their licence will be subject to a review by the Taxi Licensing Committee.

Any licence holder aggrieved by the imposition of penalty points on their licence may appeal to the Taxi Licensing Committee where they will have the opportunity to explain why the points should not have been imposed. Members of the Committee will consider the matters that have resulted in points being awarded and can either uphold the points issued by the authorised officer, increase the number of points awarded, reduce or remove the points awarded, or decide to take any other action open to them or direct that a full review of the status of the licence held by the licensee to take place at a further future hearing.

Notice of the appeal must be submitted in writing to the Licensing Service Manager within 14 days of receiving the penalty points notice.

The tables list the breaches of legislation that attract penalty points.

Licensing Office  
Plymouth City Council  
Windsor House  
Plymouth,  
PL6 5UF

T: 01752 304141

E: [taxi.licensing@plymouth.gov.uk](mailto:taxi.licensing@plymouth.gov.uk)

Point code	Offence / breach of condition or policy	Points	Driver	Vehicle proprietor	Regulatory framework
<b>Hackney Carriage Driver Infringements</b>					
H1	Carrying another person than the hirer without consent.	6	✓		s.59 TPCA 1847
H2	Leaving HC unattended at a stand	4	✓		s.62 TPCA 1847
H3	Obstructing other drivers	6	✓		s.64 TPCA 1847
H4	Taximeter not illuminated	3	✓	✓	Byelaw 5c
H5	Failing to proceed to stand	4	✓		Byelaw 7a
H6	Fail to proceed to another stand if fully occupied	4	✓		Byelaw 7b
H7	Fail to station carriage immediately behind carriage on stand	3	✓		Byelaw 7c
H8	Fail to move up stand	3	✓		Byelaw 7d
H9	Fail to behave in civil and orderly manner	8	✓		Byelaw 9a
H10	Driver unacceptable appearance/hygiene	3	✓		Taxi licensing policy
H11	Play sound equipment without consent of hirer	3	✓	✓	Byelaw 9c
H12	Cause or permit noise from HC to annoy others	3	✓	✓	Byelaw 9d
H13	Use HC horn to signal hirer	4	✓	✓	Byelaw 9f
H14	Fail to notify change of address	3	✓	✓	Byelaw 10a
H15	Fail to notify injury/illness affecting driving ability	8	✓		Byelaw 10b
H16	Fail to notify of conviction or endorsement within time	3	✓		Byelaw 11
H17	Fail to be at allotted time/place agreed with hirer	3	✓		Byelaw 12
H18	Fail to wear badge	4	✓		Byelaw 14
H19	Fail to convey luggage	4	✓		Byelaw 15a
H20	Fail to assist loading/unloading luggage	4	✓		Byelaw 15b
H21	Fail to take luggage to/from building/station etc.	4	✓		Byelaw 15c
H22	Fail to display/conceal or illegible tariff	4	✓	✓	Byelaw 16b
H23	Fail to produce licence upon request	3	✓		s.11 PCCA 1975
H24	Prolonging journey unnecessarily	6	✓		s.27 PCCA 1975
H25	Carrying animal other than hirers	4	✓	✓	HCVL condition 11
H26	HC not well maintained or kept clean	4	✓	✓	HCVL condition 17
H27	Fail to submit HC over 5 yrs old to 6 month test when required	6		✓	HCVL condition 7
H28	Fail to transfer HCV licence to other within permitted time	4		✓	s.7 PCCA 1975
H29	HC Proprietor fail to provide info as to driver	6		✓	HCVL conditions 12 or 13
H30	Failure to display HC plate correctly	3	✓	✓	s.4(2) PCCA 1975, HCVL condition 2

Point code	Offence / breach of condition or policy	Points	Driver	Vehicle proprietor or PH Operator	Regulatory framework
<b>Private Hire Infringements</b>					
<b>P1</b>	Fail to wear driver badge	<b>4</b>	✓		s.12 PCCA 1975
<b>P2</b>	Fail to display PH plate correctly	<b>3</b>	✓	✓	s.5(2) PCCA 1975, PHV condition 2
<b>P3</b>	PHV parking or waiting on HC stand	<b>6</b>	✓		s.22 PCCA 1975
<b>P4</b>	Prolonging journey unnecessarily	<b>6</b>	✓		s.27 PCCA 1975
<b>P5</b>	Fail to notify change of address	<b>3</b>	✓		PHD condition 1a
<b>P6</b>	Fail to notify change of PH Operator	<b>3</b>	✓		PHD condition 1b
<b>P7</b>	Fail to notify conviction	<b>3</b>	✓		PHD condition 1c
<b>P8</b>	Fail to notify injury/illness affecting driving ability	<b>8</b>	✓		PHD condition 1d
<b>P9</b>	Fail to notify of endorsement	<b>3</b>	✓		PHD condition 1e
<b>P10</b>	Fail to assist loading/unloading luggage	<b>4</b>	✓		PHD condition 6a
<b>P11</b>	Fail to take luggage to/from building/station etc.	<b>4</b>	✓		PHD condition 6b
<b>P12</b>	Fail to behave in civil and orderly manner	<b>8</b>	✓		PHD condition 7a
<b>P13</b>	Driver unacceptable appearance/hygiene	<b>3</b>	✓		Taxi licensing policy
<b>P14</b>	Play sound equipment without consent of hirer	<b>6</b>	✓	✓	PHD condition 7c
<b>P15</b>	Cause or permit noise from PHV to annoy others	<b>6</b>	✓	✓	PHD condition 7d
<b>P16</b>	Use PHV horn to signal hirer	<b>6</b>	✓		PHD condition 7e
<b>P17</b>	Carrying animal other than hirers	<b>4</b>	✓		PHVL condition 11
<b>P18</b>	PHV not well maintained or kept clean	<b>4</b>	✓	✓	PHVL condition 17
<b>P19</b>	Fail to produce licence upon request	<b>3</b>	✓	✓	s.11 PCCA 1975
<b>P20</b>	PHO fail to keep proper records	<b>6</b>		✓	s.14(2) PCCA 1975. PHO condition 2
<b>P21</b>	PHO fail to keep vehicle records	<b>6</b>		✓	s.14(3) PCCA 1975, PHO condition 1
<b>P22</b>	Fail to submit PHV over 5 yrs old to 6 month test when required	<b>6</b>		✓	PHVL condition 7
<b>P23</b>	Fail to transfer PHV licence to other within permitted time	<b>4</b>		✓	s.7 PCCA 1975
<b>P24</b>	PHV Proprietor fail to provide info as to driver	<b>6</b>		✓	PHVL conditions 12 or 13